



PATENT

#21
SNC
6/2/04

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

) Group Art Unit: 2642

) DENTON et al.

) Examiner: Knowlin, Thjuan P.

Serial No.: 09/235,065

RESUBMISSION OF RESPONSE
AFTER FINAL

Filed: January 21, 1999

Atty. File No.: 4366-27 (formerly 660001.477)

For: "CALL CENTER TELEPHONE
AND DATA FLOW CONNECTION
SYSTEM"

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

"EXPRESS MAIL" MAILING LABEL NUMBER: EV 368038435us
DATE OF DEPOSIT: 5/18/04

I HEREBY CERTIFY THAT THIS WITH THE UNITED STATES
POSTAL SERVICE "EXPRESS MAIL POST OFFICE TO
ADDRESSEE" SERVICE UNDER 37 C.F.R. 1.10 ON THE DATE
INDICATED ABOVE AND IS ADDRESSED TO THE ASSISTANT
COMMISSIONER FOR PATENTS, WASHINGTON, D.C. 20231.

TYPED OR PRINTED NAME: Amy S. Duarte

SIGNATURE:

RECEIVED

MAY 24 2004

Dear Sir:

Technology Center 2600

In connection with this Resubmission, please find attached the following documents: (i) Response After Final mailed January 14, 2004; (ii) a copy of the Express Mail Receipt for the Response After Final (showing an Express Mail deposit of January 14, 2004; and (iii) a copy of the stamped postcard receipt for the Response After Final (showing a PTO receipt date of January 14, 2004). As reflected by the attachments, Applicant Express Mailed the Response After Final on January 14, 2004, within two months of the November 18, 2003 mailing date of the final Office Action. To date, Applicant has received no further response from the USPTO. In a conversation with Examiner Knowlin on May 17, 2004, Applicant was informed that the records of the USPTO indicate that the Response After Final was never received. Applicant hereby requests that the Response After Final attached hereto be recorded as being received on January 14, 2004, as established by the attached Express Mail receipt and postcard receipt, and that the Request for

Application No. 09/235,065

Continued Examination filed concurrently herewith be indicated as having been received timely because the Response After Final was filed within two months of the mailing date of the final Office Action or that an extension of time is otherwise required. In the event that the USPTO does not consider the Response After Final to have been received within two months of the mailing date of the final Office Action, Applicant hereby requests that the USPTO charge Deposit Account No. 50-1602 for the cost of the necessary extension of time to extend the deadline for filing the RCE and/or Response After Final from February 18, 2004 to May 18, 2004.



Respectfully submitted,

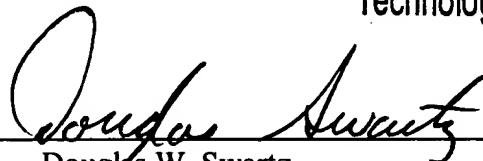
SHERIDAN ROSS P.C.

RECEIVED

MAY 24 2004

Technology Center 2600

By:

A handwritten signature in black ink, appearing to read "Douglas W. Swartz".

Douglas W. Swartz

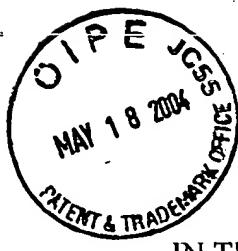
Registration No. 37,739

1560 Broadway, Suite 1200

Denver, Colorado 80202-5141

(303) 863-9700

Date: May 18, 2004



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

DENTON et al.

Serial No.: 09/235,065

Filed: January 21, 1999

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For: "CALL CENTER TELEPHONE
AND DATA FLOW CONNECTION
SYSTEM"

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

) Group Art Unit: 2642

) Examiner: Knowlin, Thjuan P.

RESPONSE AFTER FINAL

"EXPRESS MAIL" MAILING LABEL NUMBER: EL975242518US
DATE OF DEPOSIT: 1/14/04

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING
DEPOSITED WITH THE UNITED STATES POSTAL SERVICE
"EXPRESS MAIL POST OFFICE TO ADDRESSEE" SERVICE
UNDER 37 C.F.R. 1.10 ON THE DATE INDICATED ABOVE AND IS
ADDRESSED TO THE COMMISSIONER FOR PATENTS, P.O. BOX
1450, ALEXANDRIA, VA 22313-1450.

TYPED OR PRINTED NAME: Amy S. Duarte

SIGNATURE:

RECEIVED

MAY 24 2004

Technology Center 2600

INTRODUCTORY COMMENTS

Applicant submits this Response After Final to address the final Office Action having a mailing date of November 18, 2003. Although Applicants believe that no fees are due for filing this Response, please charge any fees deemed necessary to Deposit Account No. 50-1602.